**MEDICATION THERAPY MANAGEMENT**

If you’re in a Medicare drug plan and you have complex health needs, you may be ableto participate in a Medication Therapy Management (MTM)program. MTM is aservice offered by C and O Employees’ Hospital Associationat no additional cost to you! The MTM program is required by the Centers for Medicare and Medicaid Services (CMS) and is not considered a benefit. This program helps you and your doctor make sure that your medications are working. It also helps us identify and reduce possible medication problems.

To take part in this program,youmust meet certain criteria set forth in part by CMS.These criteria are used to identify people who have multiple chronic diseases and are at risk for medication-related problems. If you meet these criteria, we will send you a letter invitingyou to participate in the program and information about the program, including how to access the program. Your enrollment in MTM is voluntary and does not affect Medicare coverage for drugs covered under Medicare.

To qualify for C and O Employees’ Hospital Association’s MTM program, you must meet ALL of the following criteria:

1. Have at least 2of the following conditions or diseases:
   * Bone Disease-Arthritis-Osteoporosis
   * Bone Disease-Arthritis-Rheumatoid Arthritis
   * Chronic Heart Failure (CHF)
   * Diabetes
   * Dyslipidemia
   * Hypertension
   * Mental Health-Depression
   * Respiratory Disease-Chronic Obstructive Pulmonary Disease (COPD)
   * Respiratory Disease-Asthma
   * HIV/AIDS
2. Take at least 4covered Part D medications
3. Are likely to have medication costs of covered Part D medications greater than $3,507per year.

To help reduce the risk of possible medication problems, the MTM program offers two types of clinical review of your medications:

* **Targeted medication review:** at least quarterly, we will reviewall your prescription medications and contact you, by phone or mail, and/or your doctor if we detect a potential problem.
* **Comprehensive medication review:**at least once a year, we offer a free discussion and review of all of your medications by a pharmacist or other health professional to help you use your medications safely. This review, or CMR, is provided to you confidentially via telephone by SinfoníaRx through their licensed pharmacies operated by the University of Arizona Medication Management Center and The Ohio State University College of Pharmacy Medication Management Program. These services are provided on behalf of C and O Employees’ Hospital Association.This review requires about 30 minutes of your time. Following the review, you will get a written summary of this call, which you can take with you when you talk with your doctors. This summary includes:
  + Medication Action Plan (MAP): The action plan has steps you should take to help you get the best results from your medications.
  + Personal Medication List (PML): The medication list will help you keep track of your medications and how to use them the right way.

To obtain a blank copy of the Personal Medication List (PML) that can help you and your health care providers keep track of the medications you are taking, click here [Blank PML\_SinfoniaRx Logo\_Eastern.pdf](Blank%20PML_SinfoniaRx%20Logo_Eastern.pdf)

If you take many medications for more than one chronic health condition contact your drug plan to see if you’re eligible for MTM, or for more information, please contact COEHA Member Services Monday - Friday 8:30 am to 5:00 pm (EST) at 1-800-679-9135 or local residents in the Clifton Forge, VA area call (540) 862-5728 for additional information. For the hearing impaired, please call TTY at 711. After hours and on weekends please contact Navitus Customer Care at 1-866-270-3877.